

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Darrell Shively, et al.

SERIAL NO.: 09/410,511

FILING DATE: September 30, 1999

TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER

EXAMINER: Blair, Douglas B.

ART UNIT: 2142

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Technology Center 2100

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TRANSMITTAL LETTER

Enclosed for filing are the following documents:

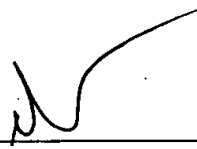
1. Response to Office Action

It is believed that no fee is required for filing the above-referenced documents. In
the event that any additional fee is required, including any fees required under 37 C.F.R.
§1.136 for any necessary extension of time to make the filing of the attached documents

timely, the Commissioner is hereby authorized to charge any fees, and credit any overpayments, to Deposit Account No. 50-1698. A duplicate of this page is enclosed.

Respectfully submitted,
THELEN REID & PRIEST LLP

Dated: January 9, 2003



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